A32 (EN)

Manual

Please read carefully before using, most problems can be avoided!

After-sales Email: a32abb@126.com

Quick help video

Scan QR code for YouTube video
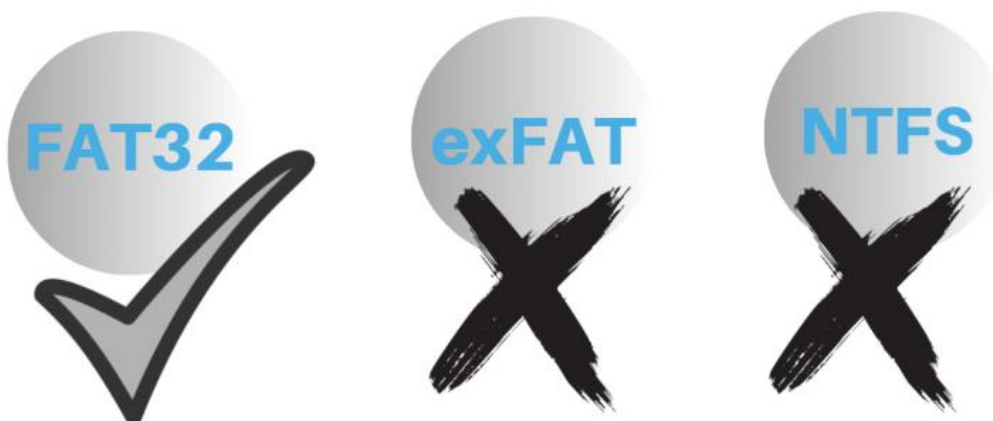
1:How to set the language and date-time?

2: How to use the body camera?

Caution

Memory formats supported:

FAT32 ✓ **exFAT** ✗ **NTFS** ✗

Please do not format this machine on your computer:

Its memory format only supports **FAT32**. Once it is formatted in exFAT/NTFS/APFS on your computer, the system will be not compatible and cause problems such as not working, not charging, not being recognized by your computer, etc.

If you have changed the memory to the wrong format accidentally, please formatted on the camera, the memory format will become: FAT32

Dear Friend,

Thanks for purchasing this product!

Our products went through a rigorous quality inspection before shipping, in case of failure or you encounter any problem, please contact us at: A32A32@gmail.com

Thank you so much! Have a great day :)

Yours sincerely

Hoestr Customer Service Department

Note:

Due to the uneven TF cards in the market, we recommend you use a high-quality genuine CLASS10 or above high-speed memory card to ensure the coherence and clarity of the images.
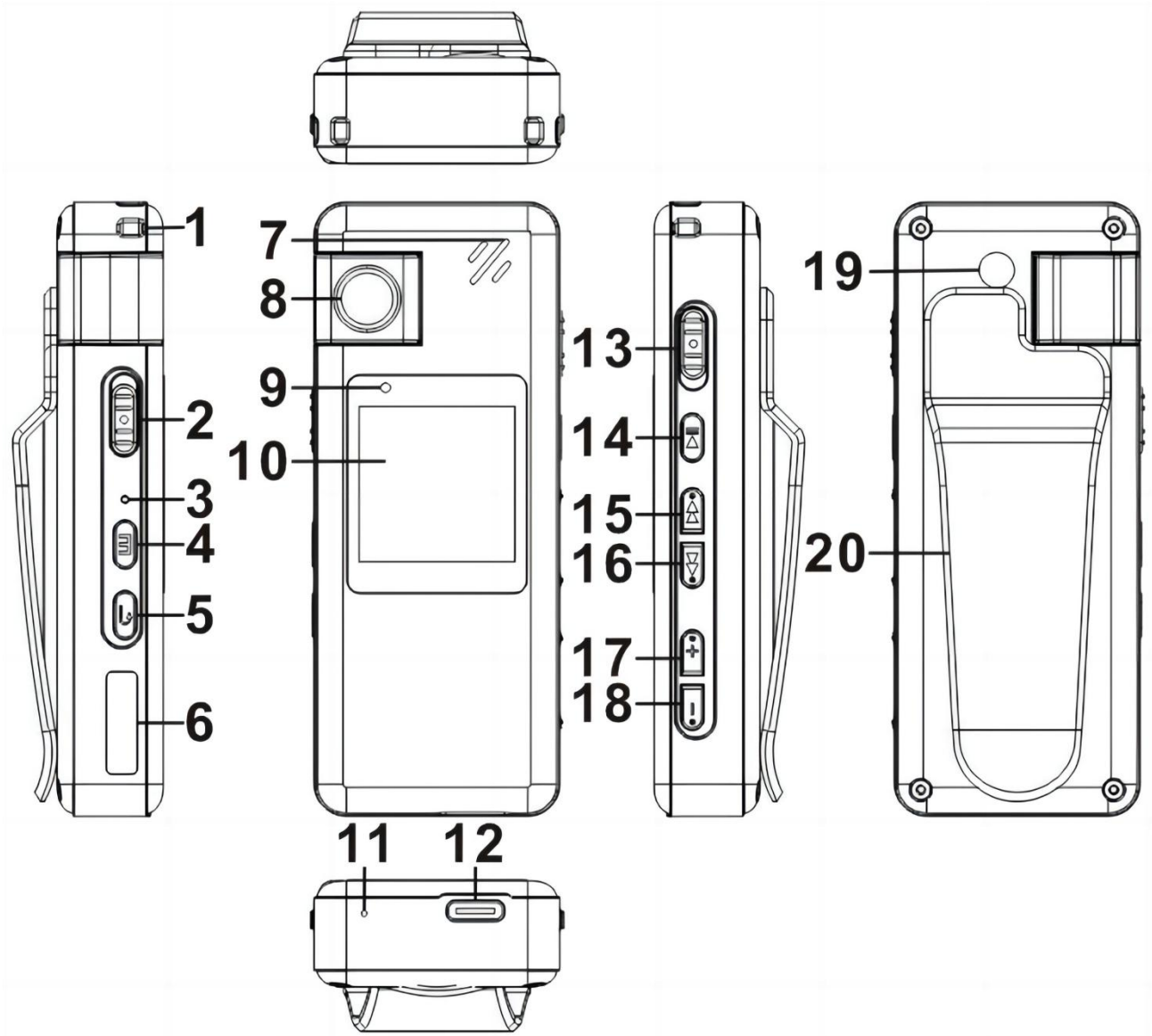
Thank you for your cooperation

If you replace the TF storage card with another high-quality one, please format the memory card in the menu of the device first, and then use the **"reset"** key to reset the device before using it again.

Catalog

1. Product Appearance

① **Lanyard hole**

②**Record button:** One touch to record and save the recording

③**Reset key:** Poke this key to restore factory settings

④"M" Menu button:

After powering on, short press **"M"** key to switch between **3 modes**: video, picture and file browsing.

In video/picture mode: long press **"M"** key to enter the menu.

In file browsing mode: long press **"M"** key to delete/mark.

⑤ Return key:

a. One touch to turn on/off the screen backlight

b. Inside the submenu, short press to return toRegistra in alto, salva in basso the previous menu, long press to turn off the screen backlight

⑥TF card slot: Supports up to 128GB and requires FAT32 format (Need format TF card for first time use, please pay attention to backup data)

⑦Loudspeaker hole

⑧HD camera

⑨LED indicator hole

⑩Display screen

⑪Audio input hole

⑫**USB-C port**

⑬**Video button:** Record video up, save down

⑭**Power button/Playback/OK:**

Long press to switch on/off; short press to play/pause or OK

⑮**Previous song:**

Short press to switch the previous song; When playback, long press to fast rewind

⑯**Next song:**

Short press to switch next song;

When playback, long press to fast forward

⑰**Volume+**

⑱**Volume-**

⑲**Fixed bracket:** Fit 1/4" screw threaded stand

⑳**Back clip**

Package lists:
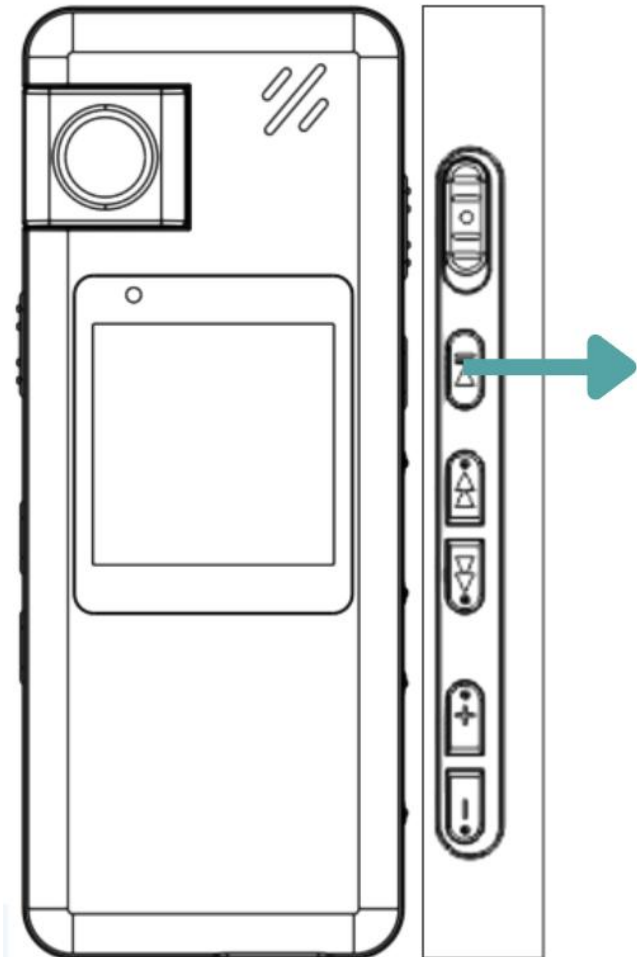
1*body camera,

1*usb-c cable,

1*manual,

2. Quick Help
2.1 Power on/off

Long press :**Power on/off**

Short press: **Play/pause/OK**

Note: In standby mode, the machine automatically switches off without any operation for 3 minutes to save power

2.2 Enter menu
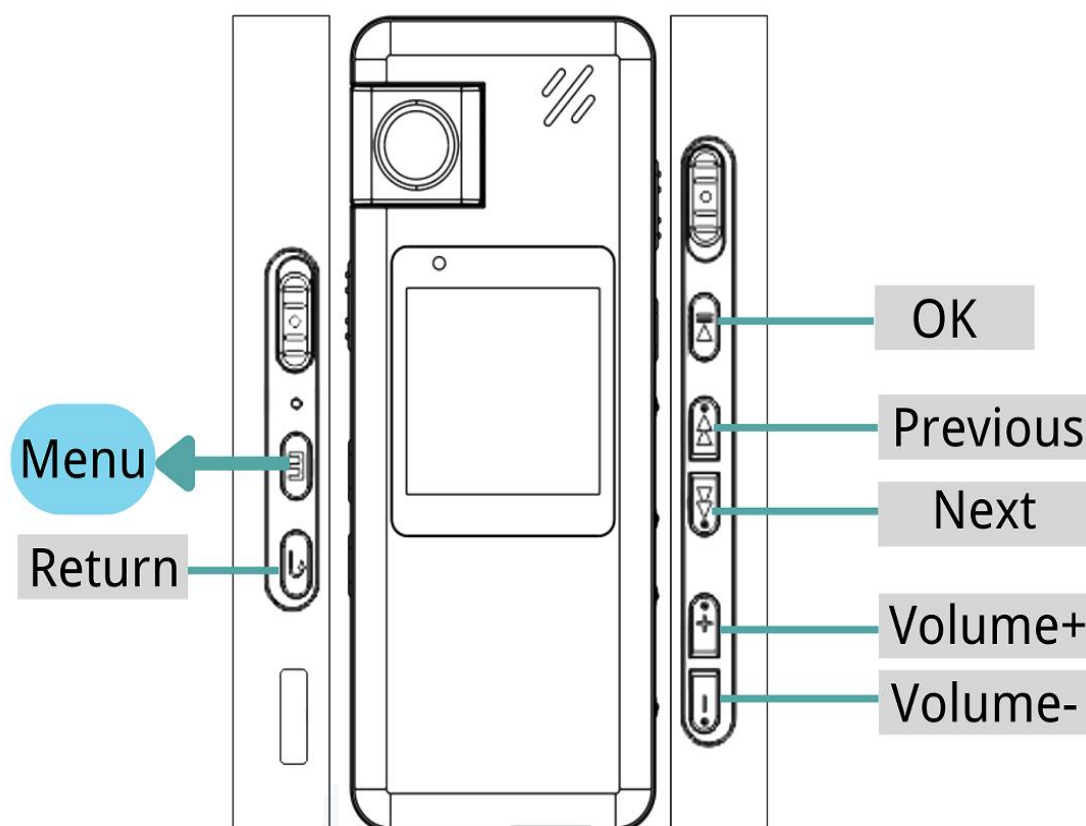
After powering on, short press "**M**" to switch between **3 modes**: video, picture and file browsing.

In video/picture mode: long press "**M**" to enter the menu.

In file browsing mode: long press "**M**" to delete/mark.

(Short press "PLAY" to enter or save, then short press "Return" to exit)

2.3 Menu setting contents:
Please set language, time and format

Recommended:
- Set the language and correct date-time before recording.
- Files are named after date and time of recording.
- Formatting your TF memory card in the machine's settings menu is required for the first time use.

Menu setting contents:

1. **Video resolution:** 1080FHD 1080P 720P
2. **Photo resolution:**

21M(5120*3840 pixels)	3M(2048*1536 pixels)
12M(4032*3024 pixels)	2MHD(1920*1080 pixels)
10M(3648*2736 pixels)	1.3M(1280*960 pixels)
8M(3264*2448 pixels)	VGA(640*480 pixels)
5M(2592*1944 pixels)	

3. **Date/time:** (YY-MM-DD: Year-Month-Day)

4. Motion detection: On/Off (Default Off)

Explanation:

When the motion detection function is on, slide up the video button to start recording video:

the camera will automatically start recording when motion is detected (an object enters the screen, including light changes), and will automatically pause recording 25 seconds after the screen is stationary.

Attention:

①After enabling **"Motion detection"** recording, it takes a few minutes for the function to take effect. Recommend use this function for long video recordings.

②In dark environment, the accuracy of motion detection may be limited.

③This feature solely depends on whether the image is still or not, and is not related to whether the sound is muted or not.

5. Loop record: Off, 1 min, 2 min, 3 min, 5 min, 10 min (Default 10 minutes)

6. Image set: Close up/Far shot (For more information, please see page 21)

7. Exposure: Set the exposure when recording videos (default +0.0, not recommended to change)

8. Format: If you have replaced a new memory card, please format it on the device first

9. <u>Language:</u> <u>English, Deutsch, Español...</u>

10. Auto power off:

off, 1 min,3 min (default 3 minutes).

Without any operation in 3 minutes, machine will automatically shutdown

11. Auto screen off:
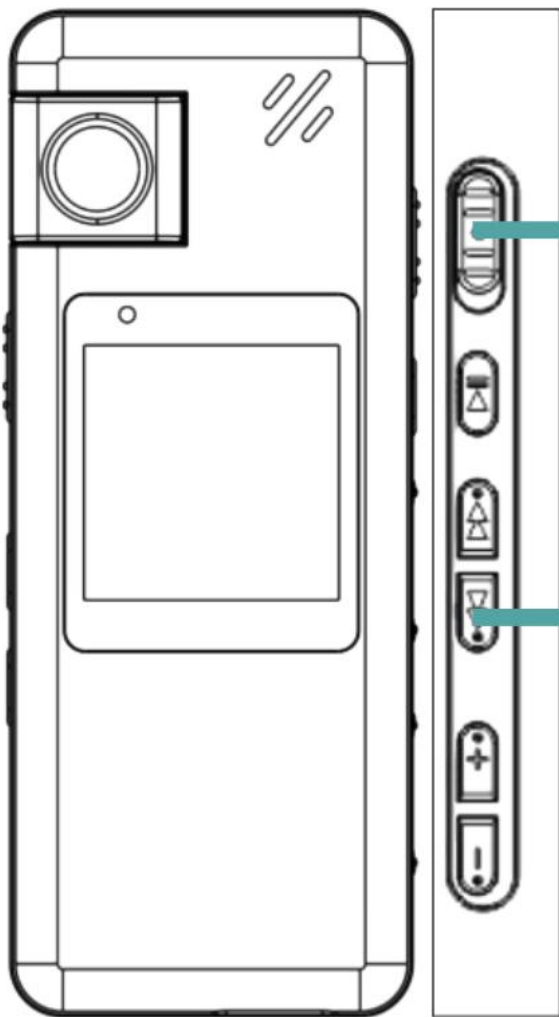
1 min, 3 min, 5 min, off(Default 1 minute). Without any operation in 1 minute, machine will automatically turn off the screen

12. Indicator: on/off(default indicator light fo r voice recording/video recording)

13. Version

14. Reset: No files will be deleted, only the factory settings of the machine will be resto red

2.4 Video record/save and mark

Swipe up: **Video record**
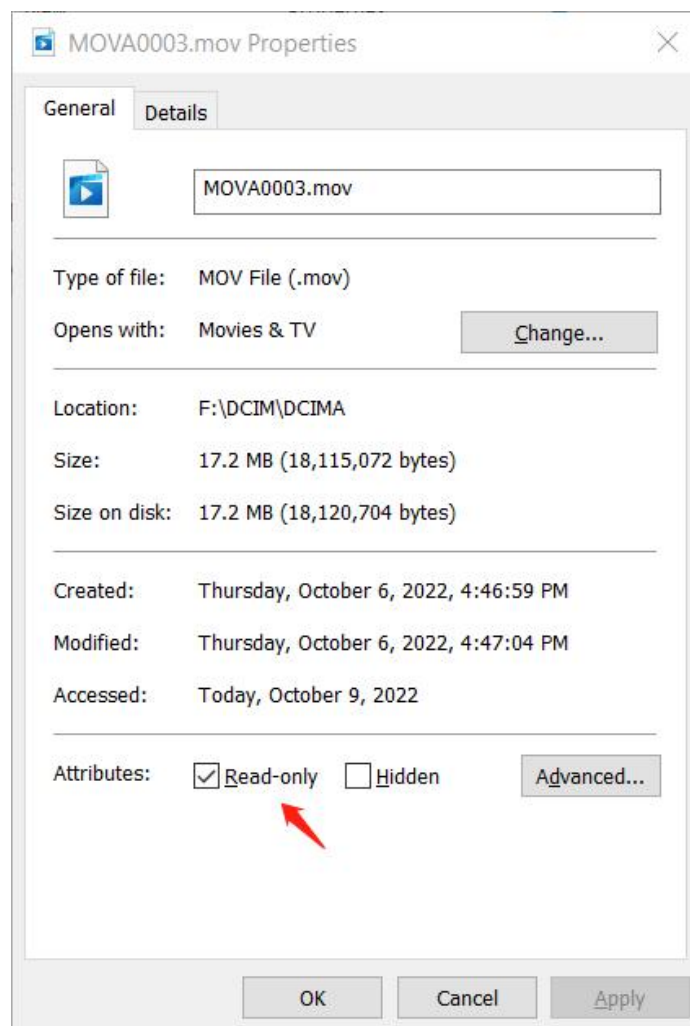Swipe down: Save

Next song
Short press it during recording: Mark to protect the video

Note: To avoid losing files for too large, video files are automatically saved as one file for 10 minutes. Short press "Back" button to turn off the screen when recording

When recording: the red light blinks, but you can turn it off in the settings menu

**Mark protection video**

➢ Press the "Next" button briefly during the recording process, a lock icon will appear at the top of the current screen, indicating that the current video file has been marked for protection

➢ After connecting to the computer, the video file being marking protected in the [DCIM] folder under [Removable Disk] will be "Read Only" to distinguish it from other normal video files

2.5 Audio record/save

Swipe up:**Audio record**
Swipe down: Save
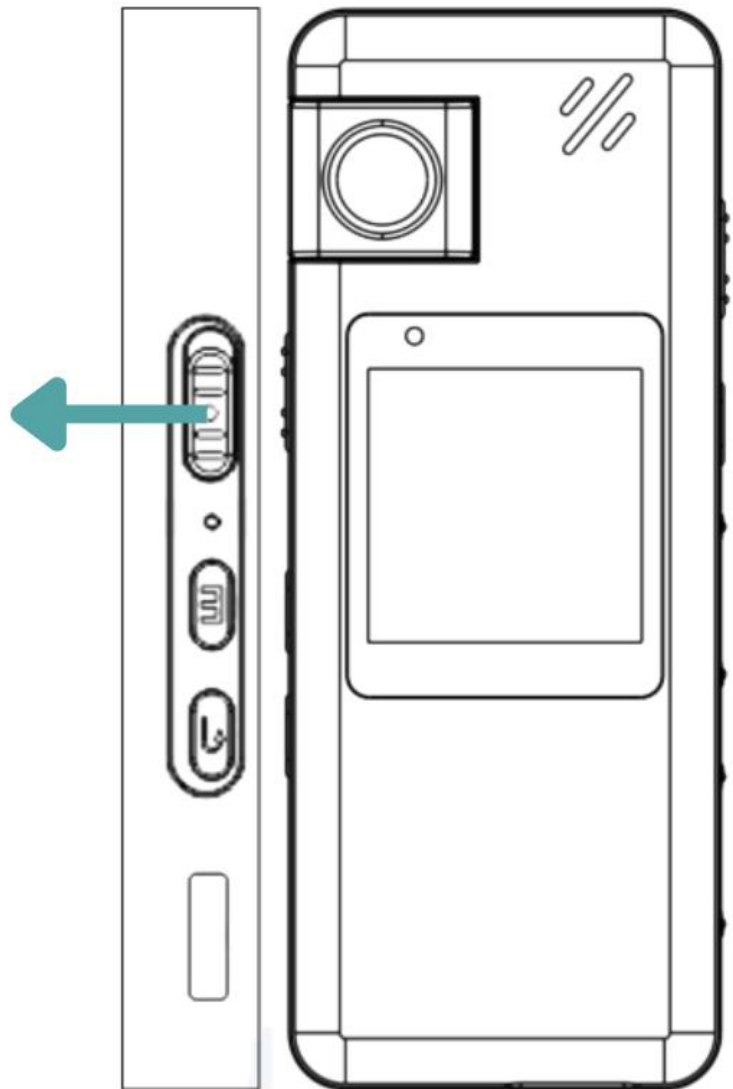
Note: To avoid losing files for too large, video files are automatically saved as one file for 1 hour

When recording: the red light blinks, but you can turn it off in the settings menu

2.6 View/playback/delete/unlock files
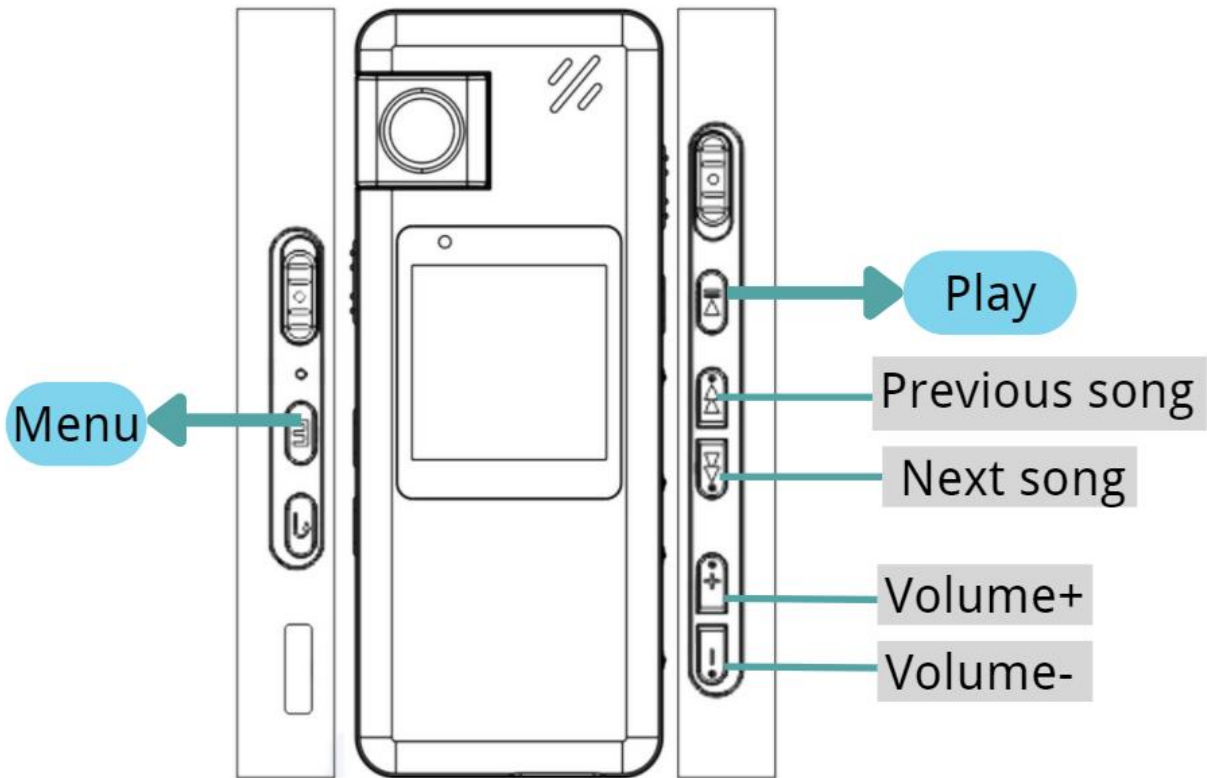
After powering on, short press "**M**" menu key to switch between 3 modes: video, picture and **file browsing**

In file browsing mode: long press "M" to **delete/Protection /Unlock protection**

➢ Short press "PLAY" key to play/pause the video/audio recording file
➢ When playback, long press previous/next button to fast rewind/forward

2.7 Charge

Charging port	USB-C
Charging time	3 Hours
When charging	Charging icon on screen flashing (Indicator red light always on)
When full charging	Charging icon turns green and does not blink (Indicator green light always on)

Note: When the machine is plugged into the usb wall charger for charging, **it can charge and record video or audio at the same time**

➢ When connected to a computer, only data transfer is possible, it does not charge up quickly and all buttons do not work

3. Data transfer-Connect to PC

（It takes a few seconds for the computer to recognize this machine）

Note:

1. Please remove the removable disc in the normal way to prevent data loss

2. It is recommended to copy the local video files to a computer for playback. If played on the machine, it may be too large for the transmission to keep up with, resulting in poor playback, stuttering sound and other undesirable phenomena

3. If the computer does not recognize it, or if the removable disc logo does not appear after a few seconds:

①Turn off the camera before connecting it to the computer. When connecting to the computer, place it smoothly

②Try the "Reset" Button

If you are a MAC user, please replace the type-c adapter

③Please use the original USB cable or a cable that can be used to transfer data (some cables can only be used for charging)

④Change the computer to another connection port and try again

⑤Reboot your computer or recorder

⑥The interface of this machine is USB-C 2.0, which has a limited reading speed. If you want a faster reading speed, please purchase a USB 3.0 card reader separately

4. Specifications

Dimensions	96*38*17mm /3.8*1.5*0.6in
Weight	67g / 2.36oz
Display screen	Size: 1.3" TFT colour display with 240*240 resolution
USB port type	TYPE C-USB 2.0
TF card	8GB - 128G (up to 128GB supported)
TF card format	Only support FAT32 format
Video format	Mov
Video code	H.264
Frame Rate	30 frames
Video resolution	1080FHD、1080P、720P
Camera	Lens wide angle approx. 130 degrees
Computer operating systems	Windows/Mac
Playback software	QQVideo/PotPlayer/VLCPlayer/ SMPlayer/media player
Device features	Video and audio recording

Additional features	Back clip; 180° rotatable lens; Fit 1/4" screw threaded stand;
Operating temperature	-5 to 40 degrees Celsius
Battery specifications	3.7V/803060
Battery capacity	1800mAh
Charging time	3 hours

Memory Usage

Video resolution	1080FHD	1080P	720P
8GB	3hours	4hours	11hours
16GB	6hours	8hours	22hours
32GB	12hours	16hours	44hours
64GB	24hours	32hours	88hours
128GB	48hours	64hours	176hours

(For reference only, in kind prevail)

5. Q&A

Q1: Can't turn on?

①If the battery is dead, please charge it

②If the machine is dead, turn it off and then turn it back on or press the reset button

Q2: Can't switch off the recorder?

① The recorder does not accept any commands when it is connected to a computer. (This is normal)

②Please try the "Reset" key

Q3: Can't record or play video?

① Need format TF card   on the menu of the camera for first time use, please pay attention to backup data(requires FAT32 format)

②Using a low speed card may result in invalid storage files or cannot record. Please use a high speed card with CLASS 10 or above

③Do not connect to a computer or any device while recording

④ When connected to a computer, only data

transfer and all buttons do not work

Q4: Can I only play vidoe files on the computer?

A: You can play the recorded video files directly on the camera or on the computer, but the audio quality will be better if played on the computer, resulting in a better viewing experience.

Q5: What should I do if I can't connect to my computer?

Refer to page 14~15

Q6: When the machine is not inserted TF card connected to the computer, select "open USB storage device, the computer will pop up the words "whether to format it"

Please insert the TF card and then select "Open USB storage device"

Q7: Why is the actual storage space of this recorder not up to the advertised storage space?

All memory manufacturers in the world produce the memory according to 1000 MB = 1 GB, while the computer recognizes the recorder according to 1024 MB = 1 GB. This problem exists in the memory of all electronic products

Q8: Disk Error？

Cut off its power when format device didn't completed, so it lost system firmware. Please format or try "Reset button"

Q9: How to reduce noise?

①Place the recorder smoothly and avoid rubbing it against other objects, such as hands, clothing etc

②Keep away from sources of noise (such as air conditioning, typing or the subtle noise that may be generated by running a computer)

③ Please understand if the recording

environment is very noisy and then noise cannot be avoided

Q10: Why do the close-ups in the image appear to be the opposite of left and right?

It is normal, please don＇t worry.

Because of the principle of camera mirroring, the image will be rendered opposite. We have set up 2 modes：

Far shot: where the camera is turned towards the back of the screen, and the image is positive

Close up shot: where the camera is turned towards the front of the screen, and the image is positive

Users can enter the "Menu" - "Image set" to set this according to needs

Q11: How do I read the contents of the memory card?

To manage files on your computer, insert the TF card into a USB 3.0 card reader (sold by another store) and connect it to your computer to transfer files.

Q12：Can I use the photo function?

Yes, but we do not recommend using the camera for taking photos as its main function is to record videos and the photo quality may not be particularly high definition. If you need to take photos for professional purposes, we recommend using a more specialized camera for that purpose.

How to take photos：

1.Short press the **"M"** menu button to switch to photo mode

Short press the **"PLAY"** button to take a picture, the red light will be on for 2 seconds and will automatically go out

2.In the video mode, short press the **"PLAY"** button to take a picture of the scene quickly (no indicator light at this time), without exiting the video mode. Video and photo can be taken at the same time.

E-Manual(5 Language)

English

Deutsch

Español

Français

Italiano

Caution

1.Do not allow children to play with the camera alone.Do not drop the camera or hit it with hard objects, as this may result in data loss or other hardware damage

2.Do not put the product in water or other liquids and do not use organic solvents to clean the parts, as this may damage the surface of the machine and cause corrosion

3.This product has a built-in lithium battery, which must not be disassembled and must not be exposed to sunlight, fire or similar overheating

4.If the unit is not used for a long period of time, please charge/discharge the product once every 3 months

5.We are not responsible for any loss or damage to personal data caused by software, hardware failure, product maintenance, battery replacement or other accidents, nor are we liable for any other consequential damages arising therefrom

6.For learning and training only, please strictly abide by the relevant national laws, please do not do any illegal acts, we do not make any commitment and responsibility for the consequences of illegal acts, and have the final right of interpretation

Warranty & Service

If a product is damaged or broken within one year, we will replace it with a new product free of charge. The warranty does not cover loss of products due to customer's negligence.

Order number	
After-sales Email **(For after-sales only)**	a32abb@126.com
Date of purchase	
Warranty Period	1 year from the date of purchase

We are sorry, but we do not provide support by calling us. We apologize for the inconvenience, but you can contact us by e-mail and we will respond quickly and as detailed as possible. (When contacting us, please provide your shopping platform and order number).